



# Response Summary

Total Started Survey: 22

Total Completed Survey: 22 (100%)

Page: Please complete the following survey and return to the SCFAC by June 30, 20...

1. Choose the name of the Local CFAC you are completing this survey for:

	<i>answered question</i>	22
	<i>skipped question</i>	0
	Response Percent	Response Count
Alamance-Caswell-Rockingham LME	4.5%	1
Albemarle MH Center & DD/SAS	0.0%	0
The Beacon Center	4.5%	1
Mental Health Partners	4.5%	1
CenterPoint Human Services	4.5%	1
Crossroads Behavioral Healthcare	4.5%	1
Cumberland County Mental Health Center	4.5%	1
The Durham Center	4.5%	1

1. Choose the name of the Local CFAC you are completing this survey for:			
East Carolina Behavioral Health		4.5%	1
Eastpointe		4.5%	1
Five County Mental Health Authority,		4.5%	1
Guilford Center for Behavioral Health & Disability Services		4.5%	1
Johnston County Area MH/DD/SA Authority		4.5%	1
Mecklenburg County Area MH DD & SA Authority		4.5%	1
Onslow Carteret Behavioral Healthcare Services		0.0%	0
Orange-Person-Chatham MH/DD/SA Authority		4.5%	1
Pathways MH/DD/SA		4.5%	1
Piedmont Behavioral Healthcare		4.5%	1

1. Choose the name of the Local CFAC you are completing this survey for:						
Sandhills Center for MH/DD/SAS					4.5%	1
Smoky Mountain Center					4.5%	1
Southeastern Center for MH/DD/SAS					4.5%	1
Southeastern Regional MH/DD/SA Services					4.5%	1
Wake County Human Services					4.5%	1
Western Highlands Network					4.5%	1
2. CFAC members give input on:						
	answered question					22
	skipped question					0
	Strongly Agree	Agree	Disagree	Strongly Disagree	Rating Average	Response Count
a. The types of activities and services provided by the LME.	45.5% (10)	45.5% (10)	9.1% (2)	0.0% (0)	1.64	22
b. How the LME's resources are used.	45.5% (10)	40.9% (9)	0.0% (0)	13.6% (3)	1.82	22

2. CFAC members give input on:						
c. How the quality, appropriateness, and effectiveness of the Providers are measured.	36.4% (8)	40.9% (9)	9.1% (2)	13.6% (3)	2.00	22
d. Collaboration with Providers and community organizations.	22.7% (5)	59.1% (13)	13.6% (3)	4.5% (1)	2.00	22
3. Our CFAC:						
	answered question					22
	skipped question					0
	Strongly Agree	Agree	Disagree	Strongly Disagree	Rating Average	Response Count
a. Has revised the bylaws to reflect NCGS122C-170.	68.2% (15)	27.3% (6)	4.5% (1)	0.0% (0)	1.36	22
b. Reflects the ethnic/racial composition of the community.	27.3% (6)	27.3% (6)	40.9% (9)	4.5% (1)	2.23	22
c. Has a Mission Statement.	63.6% (14)	27.3% (6)	4.5% (1)	4.5% (1)	1.50	22
d. Has a relational agreement with the LME Governing Board.	68.2% (15)	27.3% (6)	0.0% (0)	4.5% (1)	1.41	22
e. Receives information from the LME on a timely basis.	40.9% (9)	50.0% (11)	9.1% (2)	0.0% (0)	1.68	22

3. Our CFAC:						
f. Recieves sufficient time to respond to requests from the LME to review information we've been asked to give input on.	27.3% (6)	50.0% (11)	13.6% (3)	9.1% (2)	2.05	22
g. Participates in the development of the entire Local Business Plan.	31.8% (7)	40.9% (9)	18.2% (4)	9.1% (2)	2.05	22
h. Reviews the entire Local Business Plan before it is sent to the Division for final approval.	31.8% (7)	45.5% (10)	18.2% (4)	4.5% (1)	1.95	22
i. Provides recommendations to improve service delivery to the LME.	40.9% (9)	50.0% (11)	4.5% (1)	4.5% (1)	1.73	22
j. Has been able to assess what our local Service Gaps and Needs are based on information provided by the LME.	27.3% (6)	63.6% (14)	9.1% (2)	0.0% (0)	1.82	22
k. Reviews Request for Proposal (RFPs)submissions and Provider contracts.	18.2% (4)	50.0% (11)	13.6% (3)	18.2% (4)	2.32	22
l. Is provided with the information necessary to make an informed recommendation of the services needed.	18.2% (4)	63.6% (14)	13.6% (3)	4.5% (1)	2.05	22

3. Our CFAC:						
m. Has identified measurable outcomes that represent attainment of the LME's stated goals.	18.2% (4)	31.8% (7)	45.5% (10)	4.5% (1)	2.36	22
n. Monitors the LME's progress in achieving these outcomes.	18.2% (4)	50.0% (11)	18.2% (4)	13.6% (3)	2.27	22
o. Conducts periodic assessments of all of the LME's functions.	18.2% (4)	36.4% (8)	36.4% (8)	9.1% (2)	2.36	22
p. Monitors the LME's progress in the area of cultural responsiveness and awareness.	27.3% (6)	31.8% (7)	31.8% (7)	9.1% (2)	2.23	22
4. Our LME(s):						
	answered question					22
	skipped question					0
	Strongly Agree	Agree	Disagree	Strongly Disagree	Rating Average	Response Count
a. Presents the purpose and content of the Local Business Plan.	31.8% (7)	59.1% (13)	9.1% (2)	0.0% (0)	1.77	22
b. Has the resources to provide services to all persons with Mental Health needs.	13.6% (3)	13.6% (3)	50.0% (11)	22.7% (5)	2.82	22

4. Our LME(s):						
c. Has the resources to provide services to all persons with Substance Abuse needs.	4.5% (1)	18.2% (4)	45.5% (10)	31.8% (7)	3.05	22
d. Has the resources to provide services to all persons with Developmental Disability needs.	13.6% (3)	13.6% (3)	45.5% (10)	27.3% (6)	2.86	22
e. Has the resources to provide proper Housing to those living with MH.	9.1% (2)	18.2% (4)	45.5% (10)	27.3% (6)	2.91	22
f. Has the resources to provide proper Housing to those living with DD.	9.1% (2)	22.7% (5)	36.4% (8)	31.8% (7)	2.91	22
g. Has the resources to provide proper Housing to those living with SA.	9.1% (2)	13.6% (3)	40.9% (9)	36.4% (8)	3.05	22
h. Has identified other populations in need of MH/DD/SA services.	18.2% (4)	59.1% (13)	22.7% (5)	0.0% (0)	2.05	22
i. Provides regular updates on the quality of services monitored.	36.4% (8)	36.4% (8)	22.7% (5)	4.5% (1)	1.95	22
j. Presents the Community Systems Progress Report to our CFAC.	31.8% (7)	45.5% (10)	13.6% (3)	9.1% (2)	2.00	22

4. Our LME(s):						
k. Provides Service Gaps and Needs information to our CFAC.	36.4% (8)	54.5% (12)	9.1% (2)	0.0% (0)	1.73	22
l. Provides ongoing Technical Assistance to our CFAC.	40.9% (9)	59.1% (13)	0.0% (0)	0.0% (0)	1.59	22
m. Staff values the opinion of CFAC members.	40.9% (9)	45.5% (10)	9.1% (2)	4.5% (1)	1.77	22
n. Staff is receptive to recommendations made by the CFAC.	45.5% (10)	45.5% (10)	9.1% (2)	0.0% (0)	1.64	22
o. Provides accurate and timely responses and information regarding CAP waivers.	27.3% (6)	50.0% (11)	18.2% (4)	4.5% (1)	2.00	22
5. Consumers/Family Members are involved in leadership roles in the LME:						
	answered question					22
	skipped question					0
	Strongly Agree	Agree	Disagree	Strongly Disagree	Rating Average	Response Count
a. Chairing or serving on LME committees.	45.5% (10)	54.5% (12)	0.0% (0)	0.0% (0)	1.55	22
b. Serving as board	40.9% (9)	27.3% (6)	31.8% (7)	0.0% (0)	1.91	22








5. Consumers/Family Members are involved in leadership roles in the LME:						
members.						
c. Conducting publicity and outreach.	36.4% (8)	50.0% (11)	13.6% (3)	0.0% (0)	1.77	22
d. Reviewing grant proposals.	13.6% (3)	40.9% (9)	27.3% (6)	18.2% (4)	2.50	22
e. Providing input to the LME Governing Board.	27.3% (6)	63.6% (14)	0.0% (0)	9.1% (2)	1.91	22
f. Reviewing LME related materials.	31.8% (7)	54.5% (12)	9.1% (2)	4.5% (1)	1.86	22
g. Recruiting Consumer and Family Members for committees.	36.4% (8)	54.5% (12)	9.1% (2)	0.0% (0)	1.73	22
h. Assisting LME in community outreach efforts.	27.3% (6)	63.6% (14)	9.1% (2)	0.0% (0)	1.82	22
i. Providing input on resource allocation.	22.7% (5)	50.0% (11)	13.6% (3)	13.6% (3)	2.18	22
6. Our CFAC annually reviews and gives input on:						
	answered question					22

6. Our CFAC annually reviews and gives input on:						
	skipped question					0
	Strongly Agree	Agree	Disagree	Strongly Disagree	Rating Average	Response Count
a. Expenditures of service dollars.	31.8% (7)	50.0% (11)	4.5% (1)	13.6% (3)	2.00	22
b. Compliance with regulatory and licensing requirements.	27.3% (6)	31.8% (7)	22.7% (5)	18.2% (4)	2.32	22
c. Results of Consumer/Family Members satisfaction surveys and other monitoring efforts.	45.5% (10)	40.9% (9)	9.1% (2)	4.5% (1)	1.73	22
d. Consistency of services offered from the results of a completed community needs assessment.	31.8% (7)	50.0% (11)	9.1% (2)	9.1% (2)	1.95	22
e. Linkages and relationships with Providers.	18.2% (4)	50.0% (11)	22.7% (5)	9.1% (2)	2.23	22
f. Provider contracts and fiscal policies.	9.1% (2)	36.4% (8)	40.9% (9)	13.6% (3)	2.59	22
g. The types of activities and services provided by the LME.	22.7% (5)	63.6% (14)	0.0% (0)	13.6% (3)	2.05	22
h. How the agency's resources are used.	22.7% (5)	54.5% (12)	9.1% (2)	13.6% (3)	2.14	22

6. Our CFAC annually reviews and gives input on:						
i. How the quality, appropriateness, and effectiveness of the providers are measured.	31.8% (7)	36.4% (8)	18.2% (4)	13.6% (3)	2.14	22
j. Collaborative working agreements with other service providers and community organizations.	27.3% (6)	36.4% (8)	27.3% (6)	9.1% (2)	2.18	22
7. Technical Assistance to Local CFACs: SCFAC's definition of "technical assistance": "Information, support, referrals, resources and training provided to Local CFACs by the State CFAC in a variety of ways as determined by the SCFAC based on information received from the State and Division of MH/DD/SA Services or from communications from the Local CFACs."						
	answered question					22
	skipped question					0
	Strongly Agree	Agree	Disagree	Strongly Disagree	Rating Average	Response Count
a. The CFAC has requested, and received Technical Assistance from the LME.	54.5% (12)	45.5% (10)	0.0% (0)	0.0% (0)	1.45	22
b. The CFAC has requested, and received Technical Assistance from the Division.	31.8% (7)	54.5% (12)	9.1% (2)	4.5% (1)	1.86	22
c. The CFAC has requested, and	13.6% (3)	27.3% (6)	45.5% (10)	13.6% (3)	2.59	22

7. Technical Assistance to Local CFACs: SCFAC's definition of "technical assistance": “Information, support, referrals, resources and training provided to Local CFACs by the State CFAC in a variety of ways as determined by the SCFAC based on information received from the State and Division of MH/DD/SA Services or from communications from the Local CFACs.”						
receieved Technical Assistance from the SCFAC.						
8. Service Array, Monitoring, and the development of new services						
	answered question					22
	skipped question					0
	Strongly Agree	Agree	Disagree	Strongly Disagree	Rating Average	Response Count
a. The service array in my area meets the needs of all identified population groups.	0.0% (0)	22.7% (5)	59.1% (13)	18.2% (4)	2.95	22
b. The CFAC does not have enough information to make an informed decision on services needed.	13.6% (3)	31.8% (7)	50.0% (11)	4.5% (1)	2.45	22
c. Recommendations regarding services have been made to the LME based on the outcomes of the services monitored.	18.2% (4)	50.0% (11)	22.7% (5)	9.1% (2)	2.23	22
9. Budget for Mental Health, Developmental Disabilities and Substance Abuse Services						
	answered question					22
	skipped question					0

9. Budget for Mental Health, Developmental Disabilities and Substance Abuse Services						
	Strongly Agree	Agree	Disagree	Strongly Disagree	Rating Average	Response Count
a. The CFAC has reviewed the LMEs proposed budget each year.	31.8% (7)	50.0% (11)	4.5% (1)	13.6% (3)	2.00	22
b. The CFAC has participated in and provided feedback on the development of the LME's budget.	27.3% (6)	36.4% (8)	22.7% (5)	13.6% (3)	2.23	22
c. The LME has responded to the budgetary recommendations made by the CFAC.	18.2% (4)	45.5% (10)	22.7% (5)	13.6% (3)	2.32	22
d. The LME's budget meets the needs of all age/disability groups in the catchment area.	4.5% (1)	13.6% (3)	45.5% (10)	36.4% (8)	3.14	22
10. Please indicate your CFAC's top five recommendations and findings for the MH/DD/SA Service System. Each box represents one recommendation. Responses are ranked 1 thru 5 with number one being the top priority.						
	answered question					21
	skipped question					1
					Response Percent	Response Count
 1.					100.0%	21
					90.5%	19

10. Please indicate your CFAC's top five recommendations and findings for the MH/DD/SA Service System. Each box represents one recommendation. Responses are ranked 1 thru 5 with number one being the top priority.			
2.			
 3.		85.7%	18
 4.		81.0%	17
 5.		81.0%	17